



*Dear*

Kudu Lodge- Customers, Friends and Business Partners; Due to **covid-19**; The world has literally CHANGED on how we live and operate. Never before has our industry, nor the world, faced a crisis of this scale from a global health, social and economic standpoint. To protect our communities, guests and staffs from the further spread of **COVID-19** ; We at Kudu Lodge have taken the **following measures:-**

### RECEPTIONS

- Guests required to wash and sanitize hands before entering reception area
- Guests luggages disinfected before taken to room
- Registration pens sanitized after each use
- Juice glasses washed with hot water above 60c Degree after each use
- Face towells disinfected with antiseptic liquids for 5-hours before guests use
- Rooms keys disinfected before handed to guests
- Non-contact thermometer available to carry out Guests temperature checks if required
- Counter tops/tables/door knobs disinfected twice a day
- All receptions staffs wears protective face masks
- All waiting staffs wears protective face masks
- Emergency gloves, protective masks available to Guests incase required





## ROOMS

- Counter tops/tables/door knobs disinfected once a day
- Hair dryers /cloth hangers/ phones /safe boxes disinfected after guests stay
- Complete removal of all bedlinens/tells/mats/after guests stay
- Water carafes/coffee cups /water glasses washed with hot water above 60c after each use
- All waste bins with lids and inside liners
- Non-essential stationeries removed
- Disfectant solutions used in laundry machines



## BAR

- Counter tops/tables/door knobs disinfected once a day
- Coffee cups / glasses washed with hot water Above 60c after each use
- couches/settees covers disinfected after each Use
- All serving staffs with protective face masks



## SWIMMING POOL

- Counter tops/tables disinfected once a day
- Guests required to wash and sanitize hands Before entering swimming pool area
- Complete removal of all swimming pool towels after each use
- All sun beds covers disinfected after each use



## DINING ROOM

- Counter tops/tables/door knobs disinfected once a day
- Guests required to wash and sanitize hands before entering dining room area
- Cutleries/crockeries/glasses washed with hot water above 60c degree after each use
- Complete removal of all table linens after each use
- hand towells disinfected with antiseptic liquid for 5-hours before use
- Condiments sets disinfected after each use
- On duty gloved chef serves buffet to guests directly to avoid much contacts
- Private separate ala carte service available upon request
- Social distancing arrangements in dining room and at buffet stations
- All serving staffs wears face masks and observe reasonable social distancing

## SPA

- Door knobs/ counter tops/tables disinfected once a day
- Guests required to wash and sanitize hands before entering spa room
- Complete removal of all towels after each use
- All spa beds covers disinfected after each use
- All serving staffs wears face masks and gloves



## STAFFS

- All staffs trained on health and safety measures pertaining to covid 19
- All lodge staffs wear protective masks and observe reasonable social distancing
- All cleaning staffs wears protective mask and gloves
- All cleaning staffs to wear ppe- where required or the need arises.

## THE LODGE

- Extra hand wash stations with antiseptic soaps and sanitizers around the lodge
- All staffs trained on health and hygiene practices pertaining to covid 19
- Mandatory usage of n95 face masks for all staffs when serving clients
- Health ambassador available to liaise with guests on health and safety issues -if-re quired

*Your safety is Our First priority* **KARIBU SANA**

**For More  
Information**

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